

## INGRAM LIBRARY SERVICES LLC

Offers the following special discounts and terms to the public library members of:

### OHIONET

This offer is extended to the public and higher education academic library members of OHIONET only. The terms and conditions of this offer do not apply to staff accounts.

**Effective Dates:** through September 30, 2025.

<b>Discounts:</b>	*Trade Hardcover .....	44.1%
	*Trade Quality Paperbacks.....	40.0%
	*Mass Market Paperbacks .....	40.0%
	Library Bindings.....	15.0%
	Short Discounted Titles.....	5.0 - 30.0%
	University Press.....	12.0%
	** Spoken Word Audio .....	0.0 - 45.0%
	Games .....	0.0 - 5.0%
	DVD/Blu-ray.....	0.0 - 15.0%
	Net Titles .....	0.0%

\* Trade Hardcover, Quality Paperbacks and Mass Market Paperback titles ordered with a cover price of \$14.99 or less will receive a 30% discount.

\*\* Ninety to ninety-five percent of all Spoken Word Audio CD is at the 45% discount; however, some Spoken Word Audio is short discounted by the publisher.

#### **Continuations and New Title Notifications/Standing Orders:**

With Ingram, these special discounts also apply to our Continuations and New Title Notifications/Standing Order Programs. Please visit our website at [www.ingramcontent.com/libraries](http://www.ingramcontent.com/libraries) or contact your Ingram Sales Representative for details.

#### **Processing and Cataloging**

Processing and cataloging components are available at the current standard pricing in place at the time the option is added to your account profile. The pricing is based on the use of Ingram's standard supplies. Any non-standard supplies would need to be provided by the library. Pricing for processing of non-standard supplies would be established when added. Standard pricing is subject to change with notice. Ingram will review this offer with the library annually.

#### **Freight Terms:**

Ingram is pleased to offer two Ingram-paid freight options for OHIONET members.

**Option One:** For libraries with a **minimum of \$25,000** Ingram is pleased to provide Ingram-paid freight from your specified primary and secondary distribution centers on shipments of 15 units or more. Orders will be held until a minimum quantity of 15 units is met. The qualifying unit quantity is subject to change with notice. Items picked, packed, and shipped together count as an individual shipment.

**Option Two:** For libraries with **less than \$25,000** in annual expenditures with Ingram, shipments of 15 or more units from your primary distribution center or from your secondary distribution center qualify for Ingram-paid freight. Shipments of less than 15 units will be charged a flat \$6.00 shipping fee. This flat fee amount or qualifying unit quantity is subject to change with notice. Items picked, packed, and shipped together count as an individual shipment. Distribution center designation is subject to change by Ingram to provide the best service for your Library.

Due to the impact of rising oil prices, Ingram has instituted a \$3.00 fuel surcharge. This charge applies to all orders under this agreement and is subject to change with notice. These charges will appear as a Shipping and Handling charge on your invoice.

**Payment Terms:**

Payment terms under this offer shall be Net 30 Days. Payment is required for invoices within these terms even when a purchase order has not been completed. Ingram does not invoice for items until they have been shipped.

While other vendors demand payment from invoice date, Ingram's terms are calculated on statement date at the end of each month. With payment due 30 days from statement date, the customer's payment is due an average of 45 days from invoice (30-59 days). Ingram reserves the right to assess a late charge on all past due invoices.

**ipage®**

Ingram's online search, order, and account management site acts as your comprehensive source for complete title information, product images, stock status updates, ordering, publicity, the latest industry news, and much more. Ingram offers unlimited concurrent user access to full level ipage at no charge. If the Library wishes to view full-text reviews, there is a nominal fee of \$374.92.00 per year for that additional service. The Library also has the option of paying in installments of \$37.49 per month.

**Special Notice:**

This offer is extended to the public and higher education academic library members of OHIONET only. The terms and conditions of this offer do not apply to staff accounts. It is the responsibility of each member to contact Account Services before placing their first order to ensure their accounts have been updated to the terms of this agreement. Ingram cannot issue credit for accounts not following the proper set-up procedures. Any item ordered prior to the agreement start date will not receive the discounts offered herein. This includes both standing orders and previous backorders. Should the library receive a previously ordered item after the agreement is in effect, previous discounts will apply. Contact Account Services to set up new accounts or to update existing accounts.

**Ingram Contact List:** OHIONET members have toll-free telephone access to Ingram Customer Care at (800) 937-8200, or you may reach your Senior Sales Representative directly at:

- Lisa Deka, Senior Sales Representative ..... (440) 665-5977  
Email: [lisa.deka@ingramcontent.com](mailto:lisa.deka@ingramcontent.com)
- Brandy Cain, Inside Sales Representative ..... 615-213-5786  
Email: [brandy.cain@ingramcontent.com](mailto:brandy.cain@ingramcontent.com)
  
- Ingram Library Services ..... 615-793-5000
- Credit Department ..... (800) 937-8100

Email: [ILSCustomer.service@ingramcontent.com](mailto:ILSCustomer.service@ingramcontent.com)

*To Discuss Concerns or Issues Regarding Your Account*

Email: [requirements@ingramcontent.com](mailto:requirements@ingramcontent.com)

*To Set Up / Update an Account*

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**Mail payments only to this remittance address:  
Ingram Library Services LLC, P.O. Box 277616, Atlanta, GA 30394-7616**